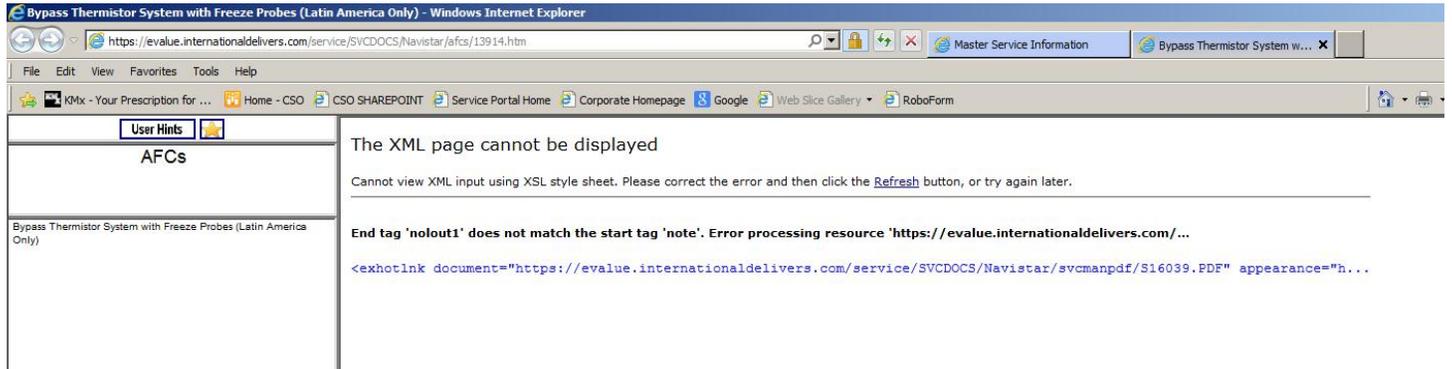
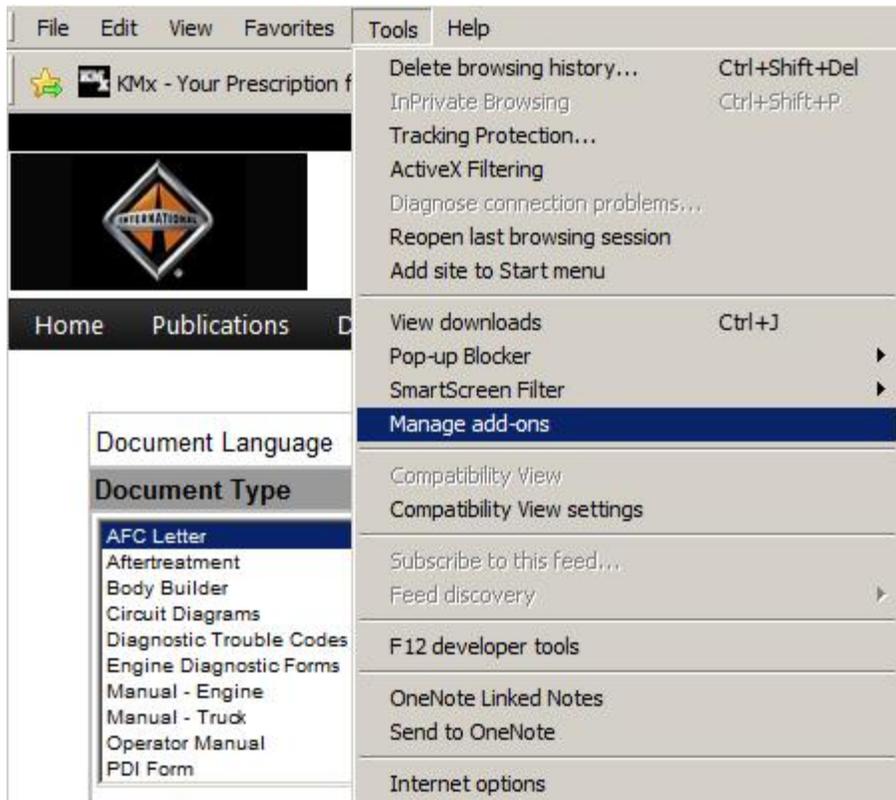


Fix for Service Portal not showing Service publications files in Internet Explorer 9 and 10.

Error: "The XML page cannot be displayed".



This is caused by PC's that have both Internet Explorer and Chrome. Specifically add-on "ChromeFrame BHO". To fix this error follow the example below.



Disable the add-on

| Google Inc | | | | | | | |
|-----------------|------------|---------|-------------------|-------------|--------|--------|--|
| ChromeFrame BHO | Google Inc | Enabled | 6/14/2013 8:28 PM | 27.0.145... | 0.04 s | 0.00 s | |

| Microsoft Corporation | | | | | | | |
|-------------------------------|-----------------------|----------|--------------------|-------------|--------|--------|--|
| Groove GFS Browser Help | Microsoft Corporation | Disabled | 8/16/2012 5:43 ... | 14.0.6126.0 | | | |
| Office Document Cache Handler | Microsoft Corporation | Enabled | 12/21/2010 12:0... | 14.0.6015.0 | 0.02 s | 0.00 s | |
| Research | Microsoft Corporation | Disabled | 3/6/2009 3:04 AM | 12.0.6423.0 | | | |

3.116

Type: Browser Helper Object
Search for this add-on via default search provider

Disable

| Google Inc | | | | | | | |
|-----------------|------------|----------|-------------------|-------------|----------|----------|--|
| ChromeFrame BHO | Google Inc | Disabled | 6/14/2013 8:28 PM | 27.0.145... | (0.04 s) | (0.00 s) | |

Microsoft Corporation

Close and Restart Internet Explorer.

Pages shows with XML correctly.

https://evaluate.internationaldelivers.com/service/SVCDOCS/Navistar/afcs/13914.htm

File Edit View Favorites Tools Help

KMx - Your Prescription for ... Home - CSO CSO SHAREPOINT Service Portal Home Corporate Homepage Google Web Slice Gallery RoboForm

User Hints

AFCs

Bypass Thermistor System with Freeze Probes (Latin America Only)

SUBJECT

Bypass Thermistor System with Freeze Probes (Latin America Only)

APPLIES TO

Model:
WorkStar®, DuraStar®, ProStar® (Latin America Only) Start Date: 14 September 2009 End Date

DESCRIPTION

The A/C system on some DuraStar®, WorkStar®, and ProStar® trucks stops working due to an inter

This AFC defines a procedure to replace the thermistors with external sensors (freeze probes) without